

# \*\*UPDATED PATIENT SUPPORT FLOWCHART

"I FEEL I NEED PHYSIOTHERAPY FOR MY INJURY, WHAT SHOULD I DO?"

ARE YOU A VULNERABLE PERSON\*?

NO

YES

DO YOU PASS THE COVID-19 SCREENING QUESTIONS? (SEE OUR WEBSITE FOR THESE)

YES

NO

PHYSIO CONDUCTS A TRIAGE AND WITH CLINICAL REASONING DECIDES EITHER

**MILD PAIN TELEPHONE/VIDEO CONSULTATION**  
30 MINS ASSESSMENT £35  
20 MINS FOLLOW UP £25

**UNCONTROLLABLE PAIN**  
**IF YOU PASS THE SCREENING QUESTIONS**  
WE WILL ASSESS YOUR SUITABILITY TO COME INTO THE CLINIC AND DECIDE ON BEST COURSE OF ACTION

**TELEPHONE/ VIDEO CONSULTATION ONLY**  
INCLUDING HOME EXERCISES  
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**CLINIC FACE TO FACE SESSION IF NECESSARY**  
- FOLLOWING GOVERNMENT AND CSP COVID-19 PROTOCOLS (SEE WEBSITE)  
-£41 FOR 30 MINS

**\* VULNERABLE PERSON:**

- OVER 70
- SERIOUS RESPIRATORY CONDITION
- PREGNANT
- CANCERS OF THE BLOOD AND BONE MARROW
- PEOPLE WITH ORGAN TRANSPLANTS
- PEOPLE ON IMMUNOSUPPRESSANT BLOOD TREATMENT